

## Returns and Refunds Policy

### 1. Digital Products

All products sold on ArtificLab are digital in nature. Due to the inherent characteristics of digital products, once a product has been purchased and delivered, it cannot be returned, refunded, or exchanged. We encourage you to review product descriptions, features, and specifications carefully before making a purchase.

### 2. Non-refundable Policy

All sales of digital products are final. Once you have gained access to the purchased product, whether by download or other means, no refunds or exchanges can be issued under any circumstances.

### 3. Product Issues

In the event that you encounter any technical issues with your digital product, such as download problems or file corruption, please contact our customer support team at [info@artificlab.net](mailto:info@artificlab.net). We will work with you to resolve the issue as quickly as possible, but this does not constitute grounds for a refund.

### 4. Legal Compliance

This returns and refunds policy is in compliance with European Union directives on consumer rights, specifically regarding the sale of digital content. By completing your purchase, you acknowledge that you lose your right to withdrawal once the download or streaming of the digital content has begun.

### 5. Customer Support

If you have any questions or need further assistance, please feel free to contact us at [info@artificlab.net](mailto:info@artificlab.net). We are here to help and ensure that your experience with ArtificLab is satisfactory.